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**ST. PETER**  
CATHOLIC CHURCH

**Community resources for the  
homeless and those in need  
in Memphis**

## **Community resources for the homeless and those in need in Memphis**

Many services offered require an ID, so “Do you have a valid ID?” is the first question to ask.

- A birth certificate is necessary to get a state ID. Hospitality HUB (82 N. Second) can assist with getting both a birth certificate and ID.
- Birth certificate assistance is available Tuesdays 9:30 to noon.
- A van that takes people to get IDs runs the last 2 Wednesdays of every month.
- In the meantime, they can issue a “HUB ID.” This is a photo ID that is not government official. However, most local agencies know the HUB and will accept HUB ID.

### **General Hospitality HUB information**

New guests must go through intake Monday, Wednesday, or Friday 9:30-1:30 before they can use HUB services.

HUB hours for guests are 9:30-1:30 Monday through Friday.

Guests can use HUB services for 90 days. If significant steps to get out of homelessness have been taken in that time period, they will continue working with guests beyond 90 days.

Coffee is provided through noon.

Restrooms are provided.

### **General questions to ask the homeless**

“How are you doing?” Find out their name.

“Do you have anywhere to go?” If yes, you can help them make a phone call to assist in them getting there.

“Are you interested in going to a shelter?” If yes, see the resources in this document. If no, don't push it. Some homeless people do not want to be in a shelter.

“Have you been in a shelter recently?” Some have been but were forced out due to no longer meeting the requirements. If they have been, see if you can make a phone call to assist them getting back in, if that would be desirable to them.

“Do you feel safe?” If no, make a non-emergency call to 545-COPS or connect them with one of the crisis intervention or mental health services in this document.

“Does anyone know you’re out here?” (friend, relative, case worker) If yes, see if you can make a phone call to get them in touch.

If the person seems to be upset or refuses to speak to you, use your best judgment. Don’t put yourself in a potentially dangerous situation. If the person appears to be a threat of harm to himself or someone else, or is doing something dangerous (e.g. asleep in the middle of the street), call 911.

### **Clothing**

Calvary Episcopal Church, 102 N. Second, Sundays 7-8 AM. Provides clothes, blankets, and toiletries.

First Congregational Church, 1000 S. Cooper, Tuesdays and Thursdays 11:30 AM-1 PM

### **Crisis intervention**

Memphis Crisis Center: 901-274-7477. Answered 24 hours a day.

National Suicide Prevention Lifeline: 1-800-273-8255. Answered 24 hours a day.

Lakeside Hospital – (901) 377-4733, 1-800-323-5253

MSARC (Memphis Sexual Assault Resource Center) – (901) 272-2020

YWCA Abused Women’s Services – (901) 725-4277

Memphis Police – (901) 545-2677 OR 911

PTSD Hotline - 802-296-6300

### **Day shelters**

Opportunity Center, 600 Poplar. Monday-Friday 8 AM-4 PM.

Peer Center, 669 Madison (at Orleans). 901-522-2090. Monday, Wednesday, and Friday 9 AM to 5 PM. Life skill workshops, board games, snacks, television.

Manna House, 1268 Jefferson (at Claybrook), 8 AM to 11:30 AM. Showers for men Monday and Thursday, showers for women Tuesday, clothes, coffee, hygiene kits.

St. Matthew’s Methodist Church, 1362 Prescott (near Lamar). 901-323-2318 (call first). Wednesday 9 AM-noon. Showers.

### **Drug & alcohol addiction recovery**

Memphis AA Hotline, 901-454-1414.

Addiction Hotline, 901-306-2233.

Serenity Recovery Center, 1094 Poplar. 901-521-1131. Substance abuse counseling and rehab. 8 AM to 5 PM Monday-Friday.

Grace House, 329 N. Bellevue, 901-722-8460. Long-term addiction help for women. Insurance required.

Teen Challenge, 33 N. Cleveland, 901-272-2308. Long-term (12-15 month) program for men with life-controlling problems, primary drug addiction and alcoholism.

## **Food**

### Sunday

- Calvary Episcopal Church, 102 N. Second, 7:30-8:30 AM, 2:30-3:30 PM
- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- First Presbyterian, 166 Poplar, soup kitchen 2:00-3:30 PM

### Monday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM
- Fishes and Loaves at First Congregational Church, 1000 S. Cooper, 11:30 AM-1 PM

### Tuesday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- Burrito Ministries of Iona Community of Faith, 212 N. Second, 5 PM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM

### Wednesday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM
- St. Mary's Episcopal Cathedral, 700 Poplar, 8:30 AM-1 PM
- Fishes and Loaves at First Congregational Church, 1000 S. Cooper, 11:30 AM-1 PM
- Urban Bicycle Food Ministry. Volunteers travel Poplar, Madison, Main, and Beale on bikes, handing out burritos and other nutritious foods to those who are hungry. 6:30 PM-midnight.

### Thursday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM

## Friday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM
- St. Mary's Episcopal Cathedral, 700 Poplar, sack lunches 9 AM
- Fishes and Loaves at First Congregational Church, 1000 S. Cooper, 11:30 AM-1 PM

## Saturday

- St. Vincent de Paul, 1306 Monroe, 9:30-11 AM
- Memphis Union Mission, 383 Poplar, 10:45 AM
- St. Mary's Catholic Church, 155 Market, soup kitchen 7-10 AM

## Health care providers for the homeless

Memphis Union Mission, Mondays and Tuesdays, 383 Poplar, 8 AM-4 PM.

First Baptist Church, Wednesdays and Thursdays (women only on Thursdays), 2835 Broad, 8 AM-4 PM.

St. Mary's Episcopal Church, 2<sup>nd</sup> Wednesday of the month, 700 Poplar, 8 AM-noon.

Memphis Health Center, 360 E.H. Crump, 901-261-2000. Primary health care and dental care. Cost is free but a referral letter is required. The Hospitality HUB can write a referral. Walk-ins: 8 AM

Christ Community Healthcare Services, 2595 Central, 8 AM-5 PM Monday-Friday. They also operate a mobile homeless clinic. Services include

- Adult and primary pediatric care
- Behavioral health
- Women's health
- General dentistry
- HIV care and treatment
- General dentistry
- Pharmacy
- Breast and cervical cancer screening
- Parenting services

Friends for Life, 43 N. Cleveland, 272-0855. Provides HIV testing, as well as services for those affected by HIV. Food pantry, transportation to medical appointments.

## Housing

Calvary Rescue Mission, men only, 960 S. Third, 901-775-2570. Check in 4 PM. First three nights are free, after that \$5 per night. Dinner is provided.

Living for Christ, men and women, 3095 Thomas, 901-791-4022. Check in 2 PM.

Eighth Street Mission, men only, 717 E. Broadway in West Memphis, 870-735-6010. Call first.

Salvation Army, single women and children, 696 Jackson, 901-543-8586. Check in 4:30 PM.

Missionaries of Charity, women and children, 700 Seventh, 901-526-5456. Check in 3 PM. Tends to always be full.

Room in the Inn, men, women and families, 212 N. Second, 901-246-8052. Check in 4:30 PM. November-March only. A summer program for women and children only has a 5 PM check in.

Memphis Union Mission, men only, 383 Poplar, 901-526-8434. Check in 3 PM-6 PM. First four nights a month are free, \$6 after that. Nights when the low is at or below freezing are free. The Hospitality HUB may be able to provide vouchers for those out of free nights. Breakfast and dinner are provided. Those in the drug/alcohol program and those working at the shelter have their fees waived. You can purchase books of coupons redeemable for free nights for a suggested donation of \$20.

YWCA provides emergency shelter for battered women. Call 901-725-4277.

### **Internet access**

The Hospitality HUB has iPads where guests can log onto Facebook, check their email, and use whatever other social media they prefer to connect.

When it opens in early 2020, the Cossitt Library (Front at Monroe) will have 15 laptops that can be checked out and used anywhere within the facility.

Until then the closest library with Internet access is the Cornelia Crenshaw Memorial Library at 531 Vance, open 10 AM to 6 PM Monday-Saturday and closed Sunday.

### **Job readiness program**

There is a job readiness program at the Hospitality HUB Thursdays at 10 AM.

### **Job placement**

The Bridge newspaper, highlighting issues of homelessness. You can get 20 free copies a day and buy more for 25 cents each. You sell them for \$1 and keep 100% of the profit. Training is at St. Mary's Episcopal Cathedral, 700 Poplar, Thursdays at 2 PM.

Hospitality HUB guests can sign up for a Work Local program where they work 5 hours a day cleaning up trash and blight in Memphis. They are paid \$10 an hour and lunch is provided. Transportation to and from the work site is provided.

Memphis Union Mission Opportunity Center, 600 Poplar. 901-526-8434.

Phyllis Brunson Workforce Investment Network, 480 Beale, 901-636-7971. Job placement for people with disabilities.

### **Laundry**

Constance Abbey, 215 Hamlin Place (between 600 and 700 Poplar). Monday, Tuesday, Thursday, and Friday 8-10 AM.

### **Legal help**

Free legal clinic, 2<sup>nd</sup> Saturday of every month, Benjamin Hooks Library, 3030 Poplar, 10 AM-noon. It is recommended to get there 20-30 minutes early.

### **Mailing address**

Hospitality HUB guests may use 82 N. Second as their mailing address for up to 90 days. The address is currently being used by more than 600 people.

### **Mental health**

Alliance Healthcare, 951 Court. Crisis line 901-577-9400. Main line 901-369-1400. Behavioral healthcare. Accepts Medicare and TennCare. If uninsured, need proof of income, proof of residency, and proof of citizenship.

Case Management Inc., 14 N. Bellevue. 901-821-5600. 8:30-5:00 Monday-Friday. 24/7 crisis response.

Lowenstein House, 821 S. Barksdale. (901) 274-5486. 7:30-4:30 Monday-Friday. Health insurance required. Support, assistance, education for individuals diagnosed with mental illnesses to help achieve independence and self-sufficiency through counseling, skills training, job placement, housing, and other support.

### **Phone**

Hospitality HUB guests may use the phone, including long distance.

### **Showers**

Constance Abbey, 215 Hamlin Place (between 600 and 700 Poplar). Monday, Tuesday, Thursday, and Friday 8-10 AM.

### **Storage of valuables**

Hospitality HUB guests may use their lockers for up to 90 days.

## **Transportation**

- **In-city** – The Hospitality HUB can provide MATA bus passes for 1 trip, 1 day, 7 days, or 31 days. The guest must provide documentation that they have a place to go (job, doctor’s appointment, etc.)
- **Out of city** – If a guest provides proof that he/she has a place to stay in another city, the Hospitality HUB will aid in the purchase of a bus pass, up to 50% of the total cost. The Work Local program is an option to earn the remainder of the purchase price.

## **Veterans’ services**

VA Medical Center, 1030 Jefferson, 901-523-8990. Open 24 hours.

Alpha Omega Veterans Services, 1183 Madison. 901-726-6820. Transitional housing for homeless veterans. Must be referred by the VA.